



New Horizon Education Society's  
**New Horizon Institute of Technology & Management, Thane**

(Approved by AICTE, Govt. of Maharashtra, DTE& Affiliated to University of Mumbai)

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**2.5.1 Mechanism of internal/ external assessment is transparent and the grievance redressal system is time- bound and efficient**

\* Note: The supporting documents for this metric exceed the upload limit of 5MB. Hence the documents are made available in HEI website and links for the metric is given below

Metric	Parameter	Link to the Supporting Documents
2.5.1 QIM	Mechanism of internal/ external assessment is transparent and the grievance redressal system is time- bound and efficient	<a href="#">View</a>